



**Winning Together with Qness Corp**

**9 Countries**  
**5,97,000** Employees

One of India's largest domestic  
private sector employer



Among the Top **10** HR tech  
firms by The Enterprise World  
Magazine 2021



Ranked **32** by Great Place to  
Work in 2024



Ranked **100** In Business  
World real **500** in the non-  
financial sector



Ranked **137** In the Fortune  
India **500** list in 2021

# Our operations are spread across synergistic platforms



## Workforce Management

- Non-IT staffing across BFSI, Retail, Manufacturing, Telecom, Consumer, E-com, Logistics, Healthcare, Hospitality, Education and Public enterprises
- IT Staffing and Permanent Recruitment Services
- Technology enabled managed services
- Managed services projects in sales
- IT and Non-IT staffing across APAC & ME regions
- Hire, Train and Deploy services

01



## Global Technology Solutions

- CLM solutions (Voice and Non-voice) delivered from India and the Philippines
- Non-Voice BPO: Collections and F&A outsourcing
- Platform business:
  - Insurtech Platform in North America
  - Payroll & Compliance services
  - IT services in India

02



## Operating Asset Management

- Facilities Management Solutions
  - Commercial
  - Healthcare and Education
  - Public Utility Space
  - Residential
- Manned & electronic security
- O&M services for
  - Industrials Plants
  - Power Plants
  - Telecom Network

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## Product Led Business

- foundit (earlier Monster) – Talent Marketplace
- Qjobs- Blue collar hiring
- WorQ - Workforce management platform
- DASH - Employee benefits platform
- Taskmo - On-demand task fulfilment platform

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**We are one of the largest business service providers in India**

# We lead with technology and innovation

## Digital Hire-to-Retire

### Sourcing:



Digital sourcing via auto-hiring engines, with digital pre-screening and assessment via Qjobs and foundit (earlier Monster)

### Recruiting:



▪ End-to-end ATS ReQruit platform from mandate creation to candidate tagging and offer generation

### Onboarding:



Paperless on-boarding of candidates within 14 minutes via POP (Paperless On-boarding Platform)

### Payrolling:



Flow-through payroll processing and pay-slip generation on proprietary cloud-based QPay and SmartPay platforms

### Compliance:



AI-driven RegTech engine to ensure compliance with Laws

## Technology-led Frontline Productivity

### Digital workflow management: :



WorQ WorkTech platform to remotely assign & monitor tasks, driving frontline productivity

### Digitally delivered skilling::



WorQ digital skilling modules to efficiently train & continuously update employees

### Digital workflow engagement::



Dash is an employee benefits and engagement marketplace for improving engagement & retention for the employers.

### Processes and tooling



Superior tooling and SOPs to drive productivity and improve dignity of labor

### Ensuring flexibility and higher productivity::



Taskmo is an on-demand task fulfilment platform to manage seasonal demand through a distributed network of gig-workers that ensures higher flexibility to customers at lower costs

# We drive real impact at our clients



## IT and NON-IT Staffing

Leaders in on-demand IT and NON-IT hiring and staff augmentation **~483,000** associates across 500+ skill sets & **~3000** clients



## BPO

India's leading CLM, collections and shared services provider  
**\$3.1 billion+** Premium per annum processed



## O&M

Leading industrial O&M solutions provider  
Technology-led tracking, scheduling and maintenance



## Facilities Management

Single window tech-embedded Facility Management Solutions  
**360+ Million Sq. Ft.** of facilities managed



## Security

Man-tech security solutions with next-gen security systems in 200+ cities, **20,000** security personnel, 1 command center addressing ongoing security needs



## IT Infra Management

Managing an organization's end to end IT infrastructure and end user support. **1.35+ lakh** IT peripherals managed by over **1,200** engineers across **~1,000+** locations in India



## Payroll

Leading payroll SaaS and managed services provider. **16+ million** pay slips processed per year across **36 countries**



## Vocational Training

India's leading vocational skilling player, creating opportunities for rural youth **70** courses, **>100,000** youth made job ready



## Hire, Manage, Engage

One-stop-solution for hiring, managing and engaging Blue & Grey collar workforce. 500,000+ Jobs posted, 400,000+ employees managed, & disbursing benefits up to 10 cr every month.



# We work with the best

Agriculture	Life Sciences	Education	BFSI	Hospitality	Manufacturing
Healthcare	FMCD	Telecom	Retail	E-Commerce	IT

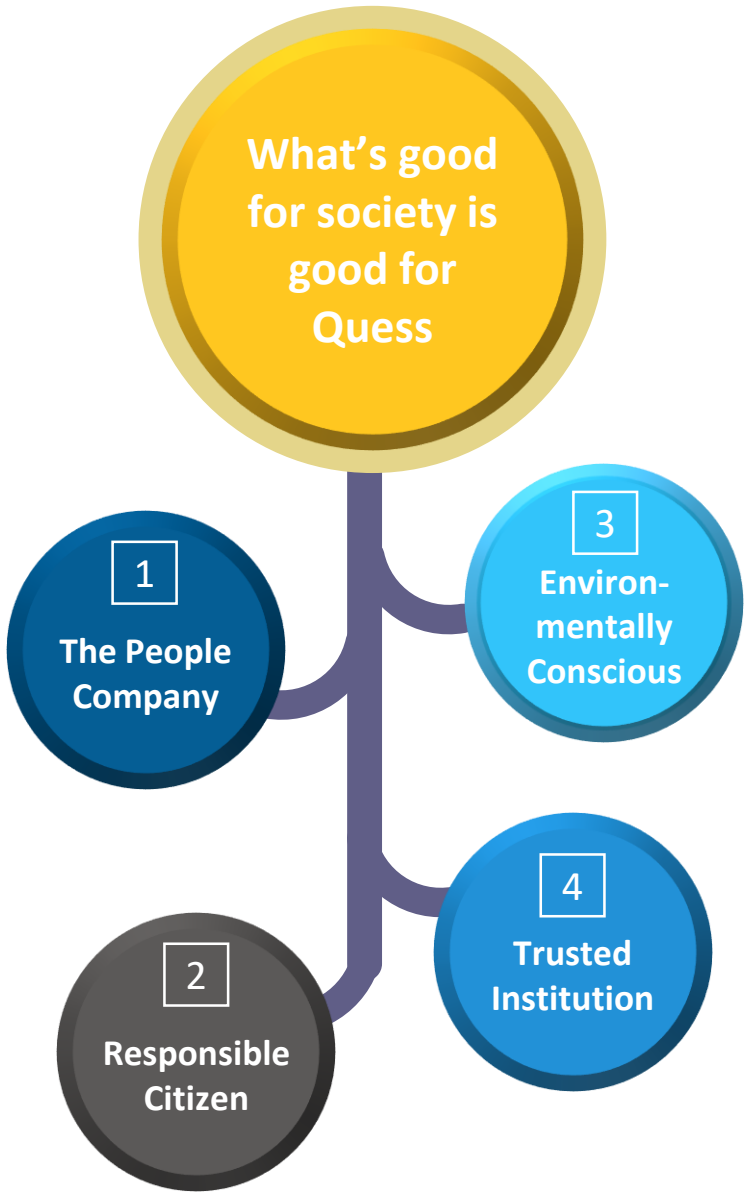
# ESG Progress

## 1. The People Company

- **Diverse workforce:** 100K+ women employees (37% of Core & 18% of Associates) as on Mar'2024
- **Nurturing work environment:** #32 Great Place to Work® re-certified and accredited for inclusive practices 2023-24.
- **Health and wellness:** Top 40 Best work places in Health and Wellness by GPTW

## 2. Responsible Citizen

- **School Upgradation:** 75 schools covered & impacted 15k+ students providing basic facilities.
- **Community health:** 12k+ beneficiaries from the health and wellness programs with over 5k dental problems treated, 759 Spectacles given, 300+ Students Benefited for Socio Emotional problems.
- **Academic Support:** Provided 14k+ school bags and 8k+ notebooks. 71 scholarships given and 6k+ students trained under computer skills



## 3. Environmentally Conscious

- **Environmentally positive:** 10 lakh+ devices repaired /refurbished by Digicare
- **Responsible waste management:** 7.3k+ Kgs of e-waste responsibility disposed and over 7.5k+ Kgs of paper waste recycled in FY23
- **Green Spaces:** 9.9 Million+ sq.ft of green spaces maintained in FY24

## 4. Trusted Institution

- **Quality and Information security:** Ques Corp is ISO 37001: 2016, ISO 27001: 2013, and ISO 9001: 2015 certified
- **Data Privacy and Cyber Security:** Cyber Security Council with C-suite level oversight SIEM Tool & VAPT done for over 20 applications to strengthen our security posture
- **Safety Incident Management:** Through WorQ & UHD (Unified Help Desk) for associates



# Awards and Recognitions



Ranked **#32** best place to work for in India, **2024**



Ranked **46** In SIA's top 100 largest global staffing firms in **2023**



Certified as a Great Place to Work in **2024** for the fifth consecutive year



Recognized as one of the Leadership Factories of India by **the Great Manager Institute** in **2024**



India's **40** Best workplace in Health and wellness **2023** for the second consecutive year



Accredited for Inclusive practices by Great Place to Work March **2023** to March **2024**



Among the Top **10** HR tech firms by The Enterprise World Magazine **2021**



Diversity Champion (Search & Staffing) LinkedIn Talent Awards 2021



Recognised as one of the most promising brands by **ET** in **2021**



Ranked **137** In the Fortune India 500 list in 2021



Ranked **2** Amongst India's largest employers by Burgundy Private Hurun India 500, **2022**



Top **5** Women Employers in India by Burgundy Private Hurun India 500, **2021**



**Winning Together**  
*In your win lies our win*





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## About Quess Corp

Quess Corp Limited (Quess) is India's leading business services provider, leveraging our extensive domain knowledge and future-ready digital platforms to drive client productivity through outsourced solutions.

We provide a host of technology enabled staffing and managed outsourcing services across processes such as sales & marketing, customer care, after sales service, back office operations, manufacturing operations, facilities and security management, HR & F&A operations, IT & mobility services, etc.

Our passion for delivering exceptional services, augmented by proprietary digital platforms, has strongly established our credentials as India's largest employer in the private sector and the biggest integrated business services provider in the country. We are proud to achieve this success as a 16- years old start-up.

A core value driving our business is constantly making the workforce more productive. Our business strategy is aligned to this, including training and skill development for better employability, helping job seekers easily find employment opportunities, digitising workflows, and providing social security benefits to a wider employable population.

Established in 2007 and headquartered in Bengaluru, Quess today has unmatched geographic presence and scale with more than 96 offices across India, South East Asia & North America, backed by technology-intensity and domain specialization to create unmatched service experiences.

Learn more about us at

[www.quescorp.com](http://www.quescorp.com)



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